

First Children Embassy in the world Megjashi - Republic of Macedonia

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FINAL ANNUAL REPORT FOR 2017 YEAR

IMPLEMENTED ACTIVITIES

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1. DIRECT SUPPORT SERVICES FOR CHILDREN AT RISK

- SOS helpline for children and youth 0800 1 22 22
- Psycho-social supporting service
- Service material support to socially disadvantaged families

1.1 SOS helpline for children and youth 0800 1 2222 (free line)

Target group: children in risk, families in risk, parents

Duration: continuous

SOS helpline for children and youth 0800 1 22 22

In the period from November 2016 till November 2017 on the SOS phone for children and youth 98 contacts¹ have been registered, and with which an additional communication has been established including the initial call – 233 times. The additional communication has been done with the purpose of inform the callers what measures have been taken by our side, what are the answers from the competent institutions, and their reports to us for the changes regarding the reported case.

The total number of registered calls in the given period is 98. From them, only 4 callers are children that have called to receive information about their rights, to receive information regarding some of their current problems that they face, or to report a suspicion about a possible violation of their rights.

On the basis of this information that we have received for possible violation of children's rights which are structured according to the number of children involved in these cases, the total number is 124 children where there is a suspicion about the possible violation of any of their rights. The data tells that the violation of the children's rights in the divorce process is one of the biggest problems which the children and their families meet. This data suggest the fact that better regulation of the family relationships is required and it also needs bigger attention and support from the competent institutions with the purpose of prevention of additional violation of the children's rights.

As most characteristic data that can be taken out for the children that are included in the reported cases, for possible violation of their rights, registered in the FCEW – Megjashi are:

• Divorce processes - 47 children have been potential victims of their rights in the process of divorcing between their parents.

¹ The contacting is being done by direct calls to the SOS phone line for children and youth 0800 1 2222, the land line of the FCEW – Megjashi 02 / 2465-316, by the e-mail sos@childrensembassy.org.mk, by the social networks and by direct meetings in our office.

- Family Violence 36 children from the total number of children potential victims have been unprotected and exposed to violence in their families.
- More information about the working of the SOS phone line and the reported cases is available at the Annual report of SOS phone line.

1.2. Psycho-social support

The FCEW Megjashi in the period between November 2016 and November 2017 realized meetings requested by concerned parents, children, and/or youth. The meetings were mostly connected with the free legal service or they referred to the psychological consultation. The additional contacts with the callers were realized through direct meetings, but at the same time the callers which wanted to talk additionally for certain problem they came directly to our offices.

1.3. Service for material support for socially disadvantaged families

- Providing food the food for children is provided by donation of the business sector, other donors and projects.
- Acceptance and distribution of clothes and shoes

The First children's embassy in the world Megjashi accepts and distributes used clothes from citizens. Many citizens have practice their used clothes, shoes, and more to donate to the Megjashi. Children and their families who need this type of support, can come every day from 08:00 to 15:00, and take what they need.

2. PEACE EDUCATION PROGRAM

The project goal/program: The project aims and objectives are: through promoting peace and non-violence as a fundamental value in the educational system to indicate the need for more intensive incorporation of peace education in school curricula.

Target group: this project first was implemented in three high schools in Skopje: gymnasium "Nikola Karev", Zdravko Cvetkovski and "D-r Pance Karadjozov". In period 2013-2016 we expanded this program in some new high schools in and out of Skopje, for example "Vanco Prke" in Vinica, "Vlado Tasevski", "Arsenij Jovkov" and in "Zef Lush Marku" in Skopje, in Debar "Zdravko Cocovski", "Koco Racin" — Veles, high school in Gostivar "Gostivar" and "Shaip Jusuf" from Skopje.

The duration of the project/programme: 2011-2018 with possibility of extension

The overall budget: in 2017: 59.887,40 EUR.

The donator: All costs associated with the project are provided by the First Children Embassy in the World Megjashi thanks to financial support from the German Federal Ministry for Economic Cooperation and Development.

Activities conducted in 2017:

14-18.01.2017	Basic Training for Peace Education, Berovo
08.02.2017	Workshop for Basic Introduction in high school "Shaip Jusuf", Skopje
20.02.2017	Monitoring a workshop in high school: "Zef Lush Marku", Skopje
23.02.2017	Workshop for communication in high school "Shaip Jusuf", Skopje
24.02.2017	Workshop Leadreship, Skopje
27.02.2017	Press conference, official start of the champagne "From Macedonia and "The week of solidarity with the children, refugees from Syria", 27.02.2017-05.03.2017
09.03.2017	Workshop Leadreship, Skopje
10.03.2017	Macedonia with love for Aleppo, fundraising activity in front of Mosque at the Old Bazar, Legis and Megjashi, Skopje
24.03.2017	Macedonia with love for Aleppo, fundraising activity, humanitarian action Gostivar, Legis and Megjashi
31.03.2017	Macedonia with love for Aleppo, ffundraising activity, Humanitarian action, Veles
06.04.2017	In the high school "Shaip Jusuf" a sport activity was held on the occasion of the International Day of Sports. Joint sport activity was done with the students of the school "Shaip Jusuf" and the students of the high school "Arsenij Jovkov". The professors of physical education from both schools who are involved in the Peace education program were at the same time initiators and organizers of this event.
24	Workshops for making origami (within the framework of the press
28.04.2017	conference). Origami workshops was offered to students based on inside overview of teacher involved in PEP.
26.04.2017	Press/Promotion of the brochure Peace Education Activity Shools Report 2011-2016
29.04.2017	On the occasion of the 25 th anniversary of the FCEW Megjashi was made a documentary film of five minutes.
09	Training, Crises management – the role of teachers in the decreasing tensions

12.05.2017	and transforming conflicts in schools
18	Workshop/preparing Peace education application, regional coordinator office,
19.05.2017	Skopje
24.06.2017	Press conference/Closure of campaign, Macedonia with love for Aleppo,
	Public room, Skopje, Sharing experience from delivering humanitarian aid to
	refugee children without parents in camps on Turkey – Syria border
27	Training, Crises management – the role of teachers in the decreasing tensions
30.06.2017	and transforming conflicts in schools, Kichevo
20	Training "Peace education and ecology – planning activities for 21 September
22.08.2017	World Peace Day", Kichevo
22-24.08.2017	Training "Gender sensitization and LGBT knowledge", Kichevo
12-14.09.2017	Training "Activities for September 21 - toward institutional support ", Kichevo
21.09.2017	Peace Marchs and a set of different events marking International Peace Day in
	Skopje, Veles, Gostivar, Vinica, Debar
12.12.2017	Humanitarian organization on the high school in Debar

Achievements

The PEP team continuously nourishes good relations with teachers through regular meetings or Facebook group, Viber, e-mail, phone etc. Support for conducting activities for 21 September was also offered, as well as mentoring or implementing different activities. The range of peace activities conducted by teachers differs from school to school. So does the number of teachers who are active in implementing peace activities. Most of the teachers need and require more support and mentorship from the PEP team. In terms of training program: PEP continues to offer tailor made trainings depending on the context. Training "Activities for September 21 - toward institutional support" was organized for representatives of managerial structures or professional services of the schools and for members of departments for education in the municipalities where schools administratively belong in order to achieve greater school and institutional support for activities for 21 September.

PEP team prepared certificate and awards for students for different contests, purchased materials for activities for some schools, contacted school managerial structure and municipalities etc. live streamed Peace march in Vinica and were present in Veles on Peace march.

After the violence in Macedonian parliament as a prompt reaction, two tailor made trainings on Crises management, "Crises management – the role of teachers in decreasing tensions and transforming conflicts in schools" were done. Those trainings offered rethinking and building models of (immediate) reaction to social context, with accent on nonviolence and possibilities for reacting nonviolently through Peace education spaces.

Managerial structures from schools engaged in PEP (ex. Gostivar, Vinica) attended several training and workshops in 2017. Basic training for Peace education for representatives from Ministry of Education and Sience and other institutions and municipalities was organized (municipality Butel, Vinica, Cair and members of education departments).

In terms of cooperation with other partner NGOs, Megjashi has during the reporting period (2017) cooperated with:

- UNHCR, Macedonian Helsinki Committee and other NGOs concerning problems of refugees from Kosovo
- NGO "Legis",organized campaign "Macedonia with Love for Aleppo" and "Week of solidarity with the Syrian refugee children" raising awareness campaign in national level. Also in partnership with IHH humanitarian organization from Turky, on the occasion of 20th June The World Refugee Day, the representatives of "Legis" and "Megjashi" went to Turkey to distribute humanitarian aid to children without parents and parental care in camps in Hatay, near Syrian border.
- Friedenskreis, Halle, Germany, volunteer from Friedenskreis is working in Megjashi on international voluntary services.
- NGO "Friend is not a target" (Republic of Serbia), Memorandum of Cooperation is singed.
- Megjashi supported parents and teachers from school in v. Klukovec regarding bad condition of the school

Links:

http://play.mrt.com.mk/play/6103

http://tv21.tv/mk/?p=120065

http://plusinfo.mk/vest/106223/megjashi-i-legis-organiziraat-nedela-na-solidarnost-so-

decata-begalci

http://aa.com.tr/mk/балкан/-недела-на-солидарност-со-сириските-деца-бегалци-во-

македонија/760123

http://mia.mk/mk/Inside/RenderSingleNews/52/133587542

https://www.youtube.com/watch?v=9mmmhWcwWOA

https://www.youtube.com/watch?v=tGGlSa2IsAQ

https://www.youtube.com/watch?v=AQzr6x0yIV4&feature=youtu.be

https://www.youtube.com/watch?v=xgthzHMT8WU

https://www.youtube.com/watch?v=oIVrtlZjOoo

https://www.youtube.com/watch?v=Oeg1oGc4ce0

http://mia.mk/mk/Inside/RenderSingleNews/52/133595872

https://www.youtube.com/watch?v=p0SMFBM33nM&feature=youtu.be

https://www.youtube.com/watch?v=PYdkXDMO3bQ&feature=youtu.be

https://www.youtube.com/watch?v=sdA7yYjzFY4

https://www.facebook.com/TvGlobi/videos/610144889181532/

https://www.youtube.com/watch?v=M6hYZgtcuNA

https://www.youtube.com/watch?v=VcNe32Jlke0

https://www.youtube.com/watch?v=epWnA9k7- k

https://www.facebook.com/megjashi/videos/1454181394647799/

https://www.facebook.com/megjashi/videos/1455507421181863/

https://www.facebook.com/AlsatMTelevision/videos/542208136115412/?hc_ref=ARS7_LA_D-

oD8ulm8TyjYNiJ8vjawJUw2HVay1ZiTdoY6lp2WgqF17m35v4NZWLyBFrg&fref=gs&hc_location=group

https://www.facebook.com/megjashi/videos/1498094626923142/

http://www.mia.mk/mk/Inside/RenderSingleNews/134/134015397

http://makfax.com.mk/daily-news/

https://www.facebook.com/megjashi/videos/1518045044928100/

https://www.facebook.com/megjashi/videos/1517694294963175/

https://www.facebook.com/megjashi/videos/1516403085092296/

https://youtu.be/HS Brk-78Bk

http://gostivarpress.mk/gimnazijaltsite-silni-novogodishni-poraki-humanitarna-aktsija/

http://a1on.mk/archives/837521

3. SE EUROPE TRANSNATIONAL CSO COALITION FOR WOMEN AND CHILD PROTECTION AGAINST HUMAN TRAFFICKING AND GENDER-BASED VIOLENCE-STOP

Since 01st of January 2016, First Children's Embassy in the World Megjashi has started the implementation of the European Union funded project "SE Europe Transnational CSO Coalition for Women and Child Protection Against Human Trafficking and Gender-based Violence - STOP" under the Civil Society Facility and Media Programme 2014-2015, as one of the partner organization in the STOP partnership. All project activities have been implemented in cooperation with the Roma Center for Democracy (form Serbia) as a lead partner, Center for Peace and Tolerance (Kosovo); Vive Zene (Bosnia and Herzegovina) and Partnere per femijet (Albania).

Overall objective: Empower civil society organizations to participate and improve capacity to dialogue with Governments influencing policy and decision making processes.

Specific objective: Foster networking of CSOs to facilitate exchange of knowledge and skills while increasing their campaigning and advocacy skills related to illegal migration and its consequences such as human trafficking and gender based violence while transiting across SEE.

Target groups: CSOs, National and local authorities and decision-makers in SE Europe

Duration of the project / program - 2016 - 2019

The program is funded by the European Union through the Civil Society Facility and Media Programme 2014-2015.

Some of the implemented activities in 2017:

Regional meeting of the project partner organizations held from 18th to 20th of January 2017 in Skopje

STOP partnership held its regional meeting in Skopje from 18th to 20th of January 2017 which was organized by the Lead applicant Roma Center for Democracy. FCEWM representatives (the Executive Director, the Project coordinator and the Financial Assistant) together with the external expert for National strategy development attended this meeting. The first day of the meeting was dedicated to the presentation of the Regional Policy Paper and its adoption by the project partner organizations. The second day, national coordinators and directors discussed about the upcoming activities with special focus on developing curriculums for trainings for CSOs and national authorities. The meeting was completed with updates of project visibility rules and the communication strategy.

Working meeting with relevant stakeholders in Macedonia (state institutions and civil society organizations) on the 22nd of February 2017 in Skopje

On 22nd of February 2017, the project team of FCEW Megjashi conducted a Working Meeting on which the recommendations for bigger involvement of the civil society organizations in combat against human trafficking were reviewed. The meeting was attended by representatives of civil society organizations, national authorities such as the Centre for Social Work, Ministry of Internal Affairs and international organizations that work in the field of human trafficking and smuggling. There were two main speakers at the meeting. One of the speakers at the meeting was the project coordinator who presented the implemented activities so far and underlined the project aims and expected results as well as the important role of the mutual cooperation of CSOs. Additionally, the second speaker, an external expert for national strategies presented the recommendations for possible higher involvement of the CSOs in the process of fight against human trafficking and gender-based violence. During the meeting, the participants shared their opinion, gave suggestions and recommendations which the project coordinator took into consideration for finalizing the modules for capacity building of the CSOs.

Assessment of CSOs capacities in Macedonia

Children Embassy Megashi did a research with purpose to assess the capacities of the civil society organizations in Macedonia. The received data is used to assess the level of capacity and strengths of the national partners within the project and CSOs in relation to human trafficking, GBV, smuggling and child protection as a base for further development of the training modules which will be focused on human trafficking and gender-based violence as general topics with specifics created according to CSOs answers.

Based on the questionnaire analysis, a report was prepared which presents the findings from the research. The main conclusion from the research is that the surveyed organizations need additional trainings in sharing lessons learnt and good practices in human trafficking

and gender-based violence. The next interesting training topics for CSOs are: regional cooperation; training in the area of policy context for victim support and protection; and capacity building of lobby and advocacy skills. We can conclude that the organizations need additional knowledge in more practical things than theoretic things.

Regional meeting of the project partner organizations held from 5th to 7th of June 2017 in Nish, Serbia

STOP partnership held its regional meeting in Nish from 5th to 7th of June 2017 which was organized by the lead applicant Roma Center for Democracy. FCEWM representatives (the Project coordinator and the Financial Assistant) attended this meeting. The main aim of this meeting was the reformulation and adjustment of the project application itself, the logical framework as well as the budget. The meeting was led by the facilitator who helped the group for faster and better reformulation of the project and its all aspects.

The first day of the meeting was dedicated to the revision of the project vision, revision of objectives and results. The second day, participant did a revision of activities and logical frame work. The meeting was completed with the revision of the budget and project management aspects.

Training for Gender-based Violence and Human Trafficking, from 25th to 27th of December 2017 in Ohrid

"Training for Gender –based Violence and human trafficking" took place from 25th to 27th of December 2017 in Ohrid, in the premises of the hotel Tino. The training was attended by representatives from civil society organizations which were selected to participate at the training.

Different topics were covered on the training, such as: human trafficking and gender-based violence in general with their specifics; prevention, protection and support of the gender-based violence victims – current situation and good practices; recognition and prevention of human trafficking; guarantees for appropriate protection of the victims of gender-based violence.; Istanbul Convention and the taken responsibilities by its ratification as appropriate protection of GBV victims. At this training, the participants had an opportunity to deepen their knowledge about stated topics.

The training was led by two national experts for these issues. Prof. Verica Stamenkova Trajkova as an expert for human trafficking and MA Gordana Nestorovska as an expert for gender based violence.

At the very end of the training, the participants shared their high overall satisfaction from the sessions, which they elaborated in the evaluation sheets.

Participation at the training "New tools and their implementation in the human trafficking prevention"

On 7th of December 2017, the project coordinator Katerina Koneska took a participation at the training "New tools and their implementation in the human trafficking prevention" which was organized by Open Gate La strada and OSCE office in Macedonia. During the training several topic were reviewed: the basic concept of the human trafficking, legal and institutional framework for combat human trafficking; the role of the CSOs in the prevention of human trafficking and trafficking of children. A new tool was presented by the trainers. The training was concluded with plenary discussion and plan development for future preventive activities.

Media appearances:

During the reporting period, project team members of Children's embassy Megjashi have media appearances where they speak about the issues connected with the project (HT, GBV, migrants, unaccompanied children migrants etc.). The media appearances are uploaded on YouTube channel of Children's embassy Megjashi and they are available at the following links:

- https://www.youtube.com/watch?v=70ShoZ3GIOc Topic "Protection of Women and Children against Human Trafficking and Gender Based Violence" - TV MTV on 03.03.2017;
- TV M Ohrid local TV; on 27th of December 2017; Report form the "Training for gender-based violence and human trafficking". This TV appearance is available at the following link: https://youtu.be/JTLIILAEwKA

4. PROGRAM "EMPOWERING THE CHILD'S STRENTHS FOR VIOLENCE PREVENTION"

Since 01st of October 2016, First Children's Embassy in the World Megjashi has started the implementation of the project "Empowering the child's strengths for violence prevention". The program "Empowering the child's strengths for violence prevention" is a regional project which has started in 2016. It will last 5 years and will be implemented in eight countries (Macedonia, Bulgaria, Serbia, Albania, Slovenia, Moldova, Romania and Latvia). The project has been implementing with financial support from the OAK Foundation. SAPI (from Bulgaria) is leading organization of the project which will be implemented in partnership

with the Association for Child and Family Empowerment "Ave Copiii" (Moldova), Social Services Agency (Latvia), First Children's Embassy in the World - Megjashi, (Macedonia), Federatia Organizatiilor Neguvernamentale pentru Copil, (Romania), Network of Organizations for Children of Serbia - MODS, (Serbia), The Association for a better world, (Slovenia) and Tirana Legal aid society (TLAS) (Albania).

The objectives of the project are: 1) The improvement of the living environment of children by increasing the capacity of the adults around them to understand and respect their needs, respecting their views and ensure their rights on the basis of resilience approach; 2) Improving the capacity of professionals and parents, as well as the formal and informal structures in the community, to ensure safe and secure family and school environment; 3) Assisting adolescents in identifying their competences and resources against violence and failures.

The following activities have been implemented in 2017:

Kick-off meeting, 14.03 – 15.03.2017 held in Sofia

Two representatives form Children's embassy Megjashi, the project coordinator Kateina Koneska and the national expert Jana Zengovska took participation at the Kick-off meeting which took place in Sofia, from 14th to 15th of March 2017. The meeting was organized by the SAPI as a leading organization in the project which presented the project in general, the project partners' role, the rules for reporting, financial issues, grants opportunities for matching the project and other relevant things for the successful project implementation.

Training for Trainers on "Introduction to Resilience" held from 16th to 17th of March 2017 in Sofia

Two representatives form Children's embassy Megjashi, the project coordinator Katerina Koneska and the national expert Jana Zengovska took participation at the International Training for Trainers on "Introduction to Resilience" which took place in Sofia, from 16th to 17th of March 2017. The training was organized by SAPI and held by the expert Nelly Petrova Dimitrova. The training covered several topics relevant for the project. The first part of the training was dedicated to introducing the resilience approach, the resilience phenomenon, its elements and the opportunities to put the approach into practice in one's work on abuse prevention. The second part was focused on the specific aspects of training adults, how to make interactive training, the most important things that one trainer needs to know, how to develop a training programme and the training needs assessment. The participants received Certificate for successfully completing international Training for Trainers for "Resilience approach"

National Training of Trainers on "Introduction to resilience"

The National Training of Trainers on "Introduction to resilience" took place on 15th and 16th of June 2017 in Skopje, in the premises of the hotel Porta. The training was attended by

professors from the primary school "Stiv Naumov", school professional staff (pedagogue, psychologist and speech therapist), the director, 4 representatives from the Bureau for Social Affairs (social worker, pedagogue and psychologist), 1 representative from the public institution for foster care "11 Oktomvri", 1 representative from municipality Gazi Baba, Skopje and 1 representative form Parents' council within the school "Stiv Naumov", and representatives from the civil society organizations which work in this field.

Different topics were covered on the training, such as: resilience approach, good treatment and what that mean in the practice, good treatment in schools, its principles and the implementation of this treatment in the everyday work in schools.

At this training, the participants had an opportunity to introduce and to deepen their knowledge about resilience approach. They also received a Toolkit "Introduction to Resilience" which was translated into Macedonian. The training was led by the national expert who was trained for this issue. At the very end of the training, the participants shared their high overall satisfaction from the sessions, which they elaborated in the evaluation sheets.

Project support council meeting

The Project support council meeting took place on 30 of June in Skopje, in the premises of the Children's embassy Megjashi. This meeting was attended by the most of the relevant stakeholders as representatives from the Bureau for Social Affairs, teachers and professional from the primary school "Stiv Naumov", representatives from the Ministry of Labor and Social Policy, representatives from the public institution for foster care "11 Oktomvri" and representatives from the CSOs which work in this field. The main aim of this meeting was to introduce participants about the project in general, the project goals and its activities. The project coordinator presented the aims, way of implementation of the activities, the expected results and achievements. After the presentation, the coordinator and expert organized a discussion about the ways of involvement of the stakeholders in the activity implementation, their expectations and their role in the project support council. The meeting was closed with conclusions for future steps. Children's embassy Megjashi has to send a letter for detail introduction to the relevant institutions and organize separate meetings with most of them in order to better define the roles, duties and responsibilities within the project.

Local trainings for resilience approach

The Local trainings followed after the National Training of Trainers on "Introduction to Resilience". The selected trainers conducted the training for their colleague in the primary school "Stiv Naumov" on 31.08-01.09.2017 in Skopje. During the preparation and during the

training, the trainers were supported by the national expert. All things were agreed among the project coordinator, the national expert and the trainers.

During the local training, different topics were covered: the notion of resilience, the need for its application, the meaning of resilience approach, good treatment and its meaning, bientraitance in schools. A special emphasize was given to the principles of good treatment in schools.

Also, during the workshop, contemporary methods for prevention and upbringing were reviewed. Specific focus was given to the treatment or therapeutic treatment of children who were exposed to traumatic experiences and events, clarification of the emotion resistance. It was also discussed about good treatment, which is a concept of a comprehensive approach to preventing violence, the consequences of violence and intervention that will be applied in parental upbringing, education and community relations.

Research on the extent of school bullying and violence, the needs for violence prevention, and of the efficiency of the interventions for the child victims

The research took place in several stages. Firstly, the questionnaires were translated from English to Macedonian. After that, the potential participants were mapped, to whom these questionnaires will be delivered. A meeting was held in order to create a consent letter from the parents whose children would be involved in this research. With every category of people involved, such as: teachers, parents, children and other professionals, a separate meeting was held where the goals of the research were explained. With each of these categories, an expert explained the items in the questionnaires, and the instructions to their answering.

The respondents had one month to fill their answers, and after that period, the filled questionnaires were taken, including the consent letter from the parents whose children were involved in the research. The data analysis included descriptive statistics, and was done on the SPSS program by a graduate psychologist. The results were shown in narrative report, as a separate part for every category i.e. teachers, parents, children and professionals.

A general conclusion can be made that according to the respondents, the school is healthy, productive and generally good place for the children to be there. According to the data, the teachers, parents and children have an open communication among them, suggesting that they can talk and find out ways to cope with concrete problems in the given case. The children feel safe to be in the school. The three sides, children, parents and teachers, reported the readiness of the school and its employees of dealing with the cases that include violence. They know where to report it, and where to ask for help if they cannot face with the violence by themselves. A contradiction can be seen in this data, where the

children answered that they reported the violence to the parents and the teachers, while the parents reported that their children do not report the violence at school with them. Also, the professionals answered that the children do not report the cases of violence in their homes with them. This opens an area for further research, i.e. it needs further exploring.

When talking about child participation, the children can have an active role in the school life, and they can freely express themselves. According to the data, this is true for the parents as well. The teachers are asking for their opinion, and sometimes changes are done in the school by suggestion by either the children or the parents. Children reported that their opinion is being respected, but they don't report that they suggest changes to the school that frequently, and that there are not many changes done because of child's suggestion.

The established cooperation and communication with the institutions, represents fruitful soil for further work. We are looking forward to deepen the contact with them, believing that this is the way that the prevention of violence and children wellbeing in general will be achieved.

Coordination meeting, 30-31.10.2017 held in Sofia

Two representatives form Children's embassy Megjashi, the project coordinator Kateina Koneska and the national expert Jana Zengovska took participation at the Coordination meeting which took place in Sofia, from 30th to 31st of October 2017. The meeting was organized by the SAPI as a leading organization in the project which presented the achievements in the first year project by the partner organizations, the results of the assessment of the extent of school bullying and violence, assessment of the needs for violence prevention, and of the efficiency of the interventions for the child victims. The second day of the meeting was dedicated to the activities for the second year of the project, the way of activities implementation, their objectives, and the rules for reporting, financial issues, grants opportunities for matching the project and other relevant things for the successful project implementation.

At the end of the training, programmes for professionals which will be implemented the second project year developed by SAPI expert team, were presented in front of the participants. They are: - Training programme for parents of adolescents; - Programme on How to Prepare Your Own Project; - We better talk - Training programme for adolescents.

Training for Trainers on "Adolescent Resilience: Promotive Factors That Inform Prevention", 31st October -2nd November, 2017, Sofia

Two representatives form Children's embassy Megjashi, the project coordinator Katerina Koneska and the national expert Jana Zengovska took participation at the International

Training for Trainers on "Adolescent Resilience: Promotive Factors That Inform Prevention" which took place in Sofia, from 31st of October to 2nd of November 2017. The training was organized by SAPI and held by the expert Marco Ius Ph.D. form University of Padua. The training covered several topics relevant for the project. The first part of the training was dedicated to refreshing the knowledge of resilience approach form previous training and reviewing the bio-ecology of human development and the multidimensional model of child's world. The second part was focused on the specific aspects of resilience, narrative approach and creativity as theoretical framework and research results and the role of the resilience tutor. The last session was about the eco-map. The training was concluded with feedbacks form the participants and the planning for the future activities.

5. IMPLEMENTATION OF THE CONVENTION ON THE RIGHTS OF THE CHILD IN THE REPOUBLIC OF MACEDONIA

The following activities were implemented in 2017

Preparing of structure for report and methodology

Methodology was created for the making of the report for monitoring of the Assembly work, and it was firstly sent to the Coalition Sega, as an organization leading this project, and the Youth educational forum as a partner organization. The corrected draft version in the period of one consultative process is approved from the carriers of the project and the partners. The purpose of this report is to provide transparency and visibility of the processed data.

The good methodological placement and the structure is a base for further analyze and monitoring of the work of the Assembly, in the part of implementation of the Convention for children rights in Republic of Macedonia.

Report on the representation of children's rights in the work of the Assembly of the Republic of Macedonia

Three reports on the representation of children's rights in the work of the Assembly of the Republic of Macedonia for 2016 and 2017 have been prepared. These reports are prepared according to a pre-prepared and approved methodology.

The purpose of the three reports is to make a general overview of the level of representation of children's rights generally in the Assembly of the Republic of Macedonia. For that purpose, the materials for 2016 and 2017 were considered. The findings of the quarterly reports confirm and recognize that children and their rights are mainly discussed in an indirect way, although in some aspects of the discussions it can be estimated that children and their rights are included directly. The social context and composition in our country directly influence the way and the level of the exercise of children's rights. At the

same time, in a more stable political context one could also consider discussing issues that are not of existential significance for children, and are important for them and their optimal development and are in accordance with the Convention on the Rights of the Child.

From the analysis we can conclude that when it comes to children's rights for the reporting period, the following rights are usually treated: - Children's rights to quality education; - The rights of children to health care; - The right to social protection

The analysis of the documentation took into account the political context in which the Parliament of the Republic of Macedonia functioned during the reporting period, ie. was not fully functional. However, we urge the MPs of the Assembly of the Republic of Macedonia to put emphasis not only on the primary rights of child protection, but also on the secondary and tertiary rights such as the right to children's participation, freedom of speech, etc., in the future.

At the same time, we would like to point out that when it comes to children's rights, they can be connected with other discussions, draft laws and initiatives, but according to our current needs, we considered that the most important are the sessions (plenary, sessions of working bodies and parliamentary questions).

Detailed data on the work of the Assembly of the Republic of Macedonia regarding the representation of children's rights are presented in three separate quarterly reports.

Press-conferences

First press conference

On 26.05.2016, in the Hotel "Porta", with the starting time of 10:00, a press-conference was held where we presented the detailed data from the Assembly monitoring. This press-conference was followed by six journalists from the TV media. On this press-conference, a representative from the Youth education forum took participation and directly on the radio YEF, the press-conference was transmitted. The journalists were interested in the data.

Second press conference

On 27.10.2017, in the Hotel Porta the results of the report were presented. The same was followed by representatives from the media and this press conference was also attended by the Executive Director of Coalition SEGA, who presented the overall project, the goal and the results achieved.

Third press conference

At this press conference, the data analyzed during 2017 were presented, and at the same time there was a comparative graphical analysis with the data from 2016. The press-

conference was held at the premises of the First Children's Embassy in the World Megjashi, attended by representatives from the media.

Realized direct meeting with a MP

Meeting whit Ivana Tufegjikj was held on which more organizations were invited, and the same took place in the Assembly of Republic of Macedonia. The purpose of this meeting was informative. Namely, the MP was interested in the actualization of certain children rights that we, from our work experience, consider important to be seen as priority. On this meeting, it was agreed to have other meetings in the future, which will be in the function of consultative meetings, with the purpose of the children rights in Republic of Macedonia to be priority on the agenda of the Assembly and the MPs as a decision makers. On these meetings, it is needed to prioritize firstly the most issues that refer to the children. At the same time, on the meeting, the Law for youth was discussed, encouragement of the children participation, the forms of high school organization, the need of changes and addition of the Law for high school.

A meeting was held with the President of the Education and Science Committee. At this meeting, which was attended by representatives from the three partner organizations, appropriate ways of presenting and proposing amendments and supplements to the secondary education legislation were discussed.

We organized event was organized at the Hotel Porta for civil society organizations working with young people in order to make a contribution in terms of all the changes that are necessary for the secondary school education.

6. CIVIKA MOBILITAS 2017 - INSTITUTIONAL GRANT

Workshop for Ethic code

On 19th June 2017 the team of FCEW Megjashi adopted the new ethic code. All employees and the one Practitioner were actively participating on the workshop. The same day 4 documents were elaborated, the ethical code, the Rulebook on labor relations, the Rulebook on the Supervisory Board and the Rulebook on Managing Board. The ethical code was adopted and the team carefully went true half of the rulebook on labor relation.

Meetings with the target group (children, parents, school teachers, media, state institutions ...)

The meeting was held on 13.03.2017 in NGO Centar in MKC, and it was attended by 19 visitors from the target group and 4 main directions were pointed out of 32 proposals.

Instead of acepting and implementing 3 ideas on the meeting with the target group, like it was previously planned, FCEW Megjashi accepted 4 ideas and already acted on 3 out of 4.

The involvment in the protests against the air pollution directly related to the first direction adopted on the meeting. Reaction on political abuse FCEW Megjashi sent to high school in Prilep where the director has forced children to protest. Also reactions were sent regarding the bullyng.

- 1. Continuity in protecting the health of children (providing a healthy environment clean air)
- 2. Reactions against the involvement of children in political purposes (political abuse in educational institutions)
- 3. Bullying
- 4. Training of school staff and preparation for communication with children of divorced parents

NGOs promotional video

Promotional videos about the achievements of 7 NGOs institutional grantees from the first year of the CIVICA Mobilitas program were firstly shown to the public in April 2017. The videos promote one achievement from every NGO. All in all 3 videos were made from witch one included all 7 NGOs and it last for 5 minutes, and the other 2 videos last for 1 minute each. The short videos were mainly intended for promotion on television and social media. The videos were already shared on the social media and each organization can use them for promotion, also the videos were sending to all national and local televisions with request for broadcasting.

25th Aniversarry of FCEW Megjashi

FCEW Megjashi in order to generate financial means for marking the 25th anniversary sent 194 requests to business companies. We succeed to generate 78.000 denars from 6 companies and lots of products and other kind of support from 10 other companies. For the event FCEW Megjashi gave 10 trophies from which 6 to companies that have supported our activities for longer period and 4 to persons that have special contribution in the work of FCEW Megjashi. Also lots of gratitude's were given to supporters for the 25 years of work and protecting the children rights.

6.1. Organizational development

Reviewing of the Quality management system in the Children's embassy Megjashi

In May 2016, an Internal Audit of QMS in Children's embassy Megjashi was done, which is part of the system for quality management. The internal audit showed that all identified processes are conducted in accordance with the prescribed procedures, guidelines and rules of procedure for the management system of quality. In meantime, the organization staff expressed interest to improve the system of quality management, and to regulate in the procedure the Psychological counseling service which has started functioning in April 2017.

Upgrading the quality management system

Procedure for "Management of Psychological counseling service"

A new direction within QMS titled "Management of Psychological counseling service" has been established. This procedure came into force on 08th of May 2017. It is consisted of several chapters: Introduction; Relations with other QMS Documents; Meaning of terms and Abbreviations; Description of the activities (basic principles, roles and responsibilities, counseling of a child, the duties of the engaged persons, general reporting and individual case reporting); Conclusion and Records.

Review of the QMS in Children's embassy Megjahsi

On 14th of June 2017, QMS review is done in Children's embassy Megjashi and several recommendations are stated: - Regular education of the staff for ISO 9001 in order to provide better implementation of the ISO requirements; - Following the effects of the implementation of the preventive measures in order to determine their efficiency; - Following the customers' needs; - analyzing the possible risks of the organization and establishing preventive measures. This review confirmed that the organization is prepared for the External audit for re-certification from YUQS.

External audit for implementation of the quality management system ISO 9001 on 14th of July 2017 and Certificate for Quality Management System

On 14th of July 2017, an External Audit of QMS in Children's embassy Megjashi was done by YUQS, which is part of the system for quality management. An external audit was done of all parts of the system which is a regular step in the implementation of this system.

The external audit showed that all identified processes are conducted in accordance with the prescribed procedures, guidelines and rules of procedure for the management system of quality. During the external audit several things were checked: - determining whether the implemented internal audits and management review have been done and whether the organization regularly undertake the corrections corrective and preventive measures; - assessment of the efficiency and effectiveness of the established system of management in relation to its objectives; - Identification and implementation of recommendations to remove inconsistencies identified during previous audits; - determining whether it is addressed and resolved complaints received from the user; - review of the organizational, personnel and other changes and their impact on the functioning of the management systems.

Speech at the Conference "Good management in the civil society organizations: Introducing of Systems for Quality in the management"

The program manager in Children's embassy Megjashi and in the same time responsible person for ISO 9001 was invited to take a speech at the Conference titled "Good management in the civil society organizations: Introducing of Systems for Quality in the management". The conference took place on 14th of June 2017 in EU Info center and was organized by Center for Research and Policy Making. During the speech the program manager explained the whole process that Megjashi did for obtaining the ISO 9001 certificate for quality management. She also explained the advantages of the certificate in the work of organization as well as in the mission realization and offer better services to the target groups.

7. FUNDRAISING ACTIVITIES

Business plan and research for social enterprise

The prepared Business plan of Megjashi is step up in the field of sustainability, the organization has work on sustainability with lots of work on finding donations organizing charity events and economic activates. The idea of creating a printing company is 5 years old and now the fundraising sector finally has given the idea written version. The business plan was done with the support of NGO Hera and their project for social enterprise "Empowering Roma women". The research for the collaboration between the NGOs and the printing companies from the business sector was conducted in October 2017. With the results it was obvious that there is free space for the idea of FCEW Megjashi for social enterprise – printing company Bristly. The NGOs are interested in working with a printing company started from the NGO sector that will work with vulnerable groups.

Collaboration with FORD Macedonia

In the month of November 2017, FORD offered to their clients discounts for the cars that were bought every Friday and also promote the collaboration and donation for Megjashi. With every car sold 50 euro were donated to the account of Megjashi. All in all FORD Macedonia donate 300euro for the Children daily center as part of the FCEW Megjashi. The donated money we decided to be spent on a washing machine that also dry's the clouts, so the children from the daily center and their families now can use the washing machine and get clean and dry clouts even in winter.

Christmas cards

Sustainability and Promotion Department at the Children's Embassy Megjashi decided to donate 7023 New Year's greeting cards to the schools which are part of the Peace Education Program. These greeting cards were offered to be used for peace messages written by students, or donated / sent to the citizen, MPs or other decision makers, or in any other way

that teachers from schools decide. Activities conducted in December in most schools were connected with this donation.

After the donation of Christmas cards the sales started, unlike any other year this year the sales were significantly under the expectations. Even though we start promotion with a web application that offers better promotion that secures the e-mails not to go to spam and even though we bought list of e-mail addresses from companies and promote to new possible supports the purchases were low. Again we were back to the number of supporters from 2016 but with far less Christmas cards sold. This year what was most remarkable was the numbers of bought Christmas cards that was almost a half compared to the previous years. In the end compared to the last year we had for 25% less supporters and 25% less gain.

Charity boxes

Only 12 charity boxes were changed in 2017 but the donations from the citizens were high in those boxes and again we had same result as last year regarding the amount of donation. We are grateful for every person's donation in the charity boxes because that is not just a donation but also recognition for our work that is huge motivation for better performance in future. The donations in the charity boxes are constant every year unlike the Christmas cards that varies every year.

8. PROJECT "LET'S TAKE THE RIGHTS IN OUR HAND!

The following activities were implemented in 2017:

Workshop for teaches and experts team for resilient approach and children's right

The First Children's Embassy in the World - Megjashi, in order to achieve this outcome, firstly created the criteria for mapping and selecting the schools where the project activities took place. After that, an initial baseline research was conducted to check the situation in these schools regarding the violence among the pupils, their participation in the school's life, and their attitude in school settings. The FCEW - Megjashi also provided training for the teachers and the expert team in every school for children's rights and the resilient approach in the work with children. After the training, the staff members of the FCEW - Megjashi offered support to the schools in the application of the resilient approach - offering suggestions in cases where children are victims or doers of violence. For each school, an action plan was prepared by the guidance of experts for violence and discrimination prevention.

The trainings and the creation of the action plans were considered as the most important by the participants, which reported that they need more of these types of trainings where they received new and applicable knowledge. The changes which are expected to occur as a

result from the action plans, and the provided trainings for the resilience approach, will be checked by a re-test from the baseline research in the following years.

Workshop for parents for positive discipline methods in child rearing.

Three initial workshops, one per school, were held for the parents about their pre-knowledge for specific developmental periods of their children. These workshops were held by the project coordinator from the FCEW - Megjashi, who is a psychologist, and the parents received knowledge about parenting styles, the importance of the presence of the both parents in child upbringing, and what it means to be responsible parent. In order to check the availability of manuals on the positive discipline methods, a desktop research was done.

The parents reported the importance of these types of workshops and were glad that they have participated. Most of them interacted with the trainer, and are willing to be part of any future similar workshops having the best interest of the child always in mind. Future activities of this kind are planned to take place, which would also include the check if there had occurred any change in the way and style of the parenting.

Children and communities are actively involved in reporting of child rights violence using the SOS helpline for children and youth as a tool for children right protection.

As a purpose of achieving this outcome, three workshops were held by the staff from the FCEW – Megjashi, i.e. the project coordinator and the project assistant. These workshops were meant for 30 children per school, which means a total number of 90 children. On these meetings, the children were brought healthy snacks and drinks in order to promote the importance of healthy food in their general health care. Besides the usage of the SOS phone line for violence prevention, the children were presented the children's rights, and the way of seeking their rights. The children accepted the fact that firstly, it is their responsibility to protect their own rights, and what it means to violate the rights of other peers. The expert team by the school reported to us that children found these workshops useful and interesting.

Regarding the SOS phone line, an annual report and brochures for its promotion were published. They were translated into two languages — Albanian and Roma, and were afterwards distributed to relevant institutions such as schools, municipalities, etc. A pressconference was held in order to present the results from the report to the public together with recommendations for the needs of the children in the protection of their rights and violence prevention.

For the improvement of the SOS phone line, four focus groups were held with different types of participants. One was compiled by children in primary school, the second from parents whose children go into primary school, the third by teachers and expert team in the school, and the last one with participants who are from the socially vulnerable groups who use the services of the FCEW — Megjashi. These focus groups were held by the project

assistant, and had the purpose of receiving information regarding the perception of the SOS phone line, expectations from the operator and what does a case follow – up mean according to them. After the focus groups, a follow-up mechanism was created which includes recommendations received by the participants in order to improve the service provided with the SOS phone line.

Developed capacities of journalist to report of child rights violence adequately guided by the best interest of the child

A CRG Advocacy Initial Training for journalists for children's rights and identifying the existing codes and documents for Media and Journalists for reporting cases where children are victims of different types of violence was organized by the FCEW — Megjashi. Three experts were engaged to provide training to a selected group of journalists and editors on three-day training. The purpose of this training was to create a draft — version for a codex by which the journalists will be guided in reporting of cases where children are doers or victims of violence.

9. SUPPORT FOR INITIATIVES

National Conference titled "The child in the focus: Introduction of joint parenting after divorce in Macedonia and the impact of this concept to the realization of the children rights"

The National Conference took place at 21st of March 2017 in Skopje. Psychologist, family therapist, university professors and lawyers discussed at the debate about the need of establishment of joint parenting after the divorce and the impact of this concept at the child development and realization of its rights. The conference was organized by the Ombudsman, the Civil initiative for introducing joint and responsible parenthood after divorce and the Children's embassy Megjashi. The conference was supported by the National Democracy Institute. The conference is available at the following link:

https://www.youtube.com/watch?v=JERr2 4Wkf0&t=13587s